

Bentina Chisolm Terry

Senior Vice President | Customer Strategy and Solutions | Georgia Power



Bentina C. Terry currently serves as senior vice president of Customer Strategy and Solutions for Georgia Power. In this role, she creates solutions to help the company better align with its customers to meet their needs in today's dynamic and evolving energy landscape. She leads efforts to evolve and lead Georgia Power's strategy to best serve the company's 2.7 million customers and oversee efforts across customer service and satisfaction, metering services, electric transportation, the Customer Care Center, customer operations, new product development, sales and marketing, energy efficiency and resiliency solutions. She also serves on the company's management council.

She began her career with Southern Company in 2001 at Georgia Power as the Workplace Ethics manager. She served as a senior executive at Southern Nuclear and Gulf Power before returning to Georgia Power in 2017. During her career, she has held roles in External Affairs, Legislative and Regulatory Affairs, Community and Economic Development, Corporate Communication, Sales and Marketing, Customer Service, Compliance and Ethics, Corporate Services and Power Delivery. She also served as General Counsel and Corporate Secretary of Southern Nuclear.

Prior to Southern Company, Terry supported Georgia Power and Southern Company at Troutman Sanders (now Troutman Pepper) as a labor and employment lawyer. She also served as the Associate General Counsel at Progress Energy (now Duke Energy) in Raleigh, NC.

In the community, she serves on the board of directors for the International Women's Forum - Georgia, and Leadership Atlanta as where she is chair elect. Also engaged in the utility sector, Bentina serves on the board of the Zero Electric Transportation Alliance (ZETA) and on several committees with the Electric Power Research Institute (EPRI) and the Edison Electric Institute (EEI).

For several consecutive years, she has been selected as one of Atlanta Magazine's 500 Most Influential Atlantans, one of Atlanta Business League's 100 Most Influential Women, as well as one of the National Diversity Council's 100 Most Influential Women in Energy. She was also named one of the Greater Atlanta YWCA's Women of Achievement in 2020 and was recently honored with the United Negro College Fund's Billye Suber Aaron award for her work in the community.

She is a member of the North Carolina State Bar and the Georgia State Bar, Leadership Atlanta, Leadership North Carolina, Leadership Florida, the International Women's Forum, Alpha Kappa Alpha Sorority, Inc., and The Links, Incorporated.

She has received various awards and recognitions for her contribution to the state of Florida including being named one of Influence Magazine's 100 Most Influential People in Florida Politics (2015). She was also an International Women's Forum (IWF) Fellow in 2012 and a 2017 graduate of the Atlanta Regional Commission's Regional Leadership Institute.

Terry earned a Juris Doctorate degree from the University of Michigan Law School and a Bachelor of Arts degree in English from North Carolina State University.